



POLLY PRODUCTS



MADE IN USA
RECYCLED PRODUCT



GREEN PRODUCTS FOR A GREEN WORLD

12 N Charlotte Street

Mulliken, MI 48861

Return Policy

You may return all items purchased at Polly Products within 30 days of the original delivery in accordance with the following. We will replace at our option, or pay the return shipping costs if the product is defective, or the return is a result of our error. If the item is returned for any other reason you are responsible for the shipping costs both ways and may be charged a restocking fee of 20 percent. No returned merchandise will be accepted without a Return Authorization Code issued by Polly Products. Credit will be issued in the same manner as payment within 10 business days of receiving the return item in acceptable reusable condition.

A Return Authorization Code must be received from Polly Products customer service prior to any product being returned. Returns will not be accepted, or credit will not be given for items returned without a Return Authorization Code issued in advance by Polly Products. All returned items should be securely packaged in the manner received to avoid shipping damage. Credit will not be given for returns that are damaged or missing components due to inadequate packaging. Please ensure the Return Authorization Code is clearly identified on the outside of the return. No returns will be accepted without a Return Authorization Code located on the outside of the Package.

Ship authorized returns to the following address:

Polly Products
12 N. Charlotte St.
Mulliken, MI 48861

For any further questions regarding returns please contact us at customerservice@pollyproducts.com or call: 1-877-609-2243 ext. 221

Damaged Claims

Unfortunately damage does occur during shipping from time to time so please inspect your products for visible and hidden damage, or missing components upon receipt. It is important to note any damage or missing components on the bill of lading **before** you and the driver sign off on the shipment. All packaging and paperwork should be kept until the inspection process is completed. Damage and shortage claims must be reported within 7 business days of delivery. Please contact our customer service department for returns or replacement instructions.